Program of Study

College of Computer & Information Technology

Computer Support Certificate with Financial Aid Eligibility

APLS-CT

Effective Catalog Term: Fall 2017 (0535) through Present (CIP# 0511100121)

The requirements below may not reflect degree requirements for continuing students. Continuing students should visit My SPC and view My Learning Plan to see specific degree requirements for their effective Catalog term.

Program Leadership Information
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Dr. James Stewart, Dean of Technology
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Program Summary
The Computer Support certificate prepares students to review microcomputer-oriented operating procedures, software applications packages, and hardware in order to select the appropriate information technology equipment for a particular microcomputer-based work environment; install information technology equipment; troubleshoot information technology equipment; and support information technology users.

This certificate will prepare the student for industry certification exams in CompTIA A+ Essentials and IT Technician (http://certification.comptia.org/a/).

Credits earned in this certificate program can apply to an Associate of Science degree in Computer Networking.

The Academic Pathway is a tool for students that lists the following items:
• the recommended order in which to take the program courses
• suggested course when more than one option exists
• which semester each course is typically offered
• if the course has a prerequisite
• courses that may lead to a certificate (if offered in the program)

If you are starting the program this term, click here to access the recommended Academic Pathway.

If you have already started the program, click here for the archived Academic Pathways.

Please verify the Academic Pathway lists your correct starting semester.

Job-Related Opportunities
• Applications System Specialist
• Computer Operator
• Computer Repair Technician
• Computer Sales Person
• Help Desk Specialist
• Information Systems Specialist
• Microcomputer Specialist
• Office Systems Support Specialist
• Software Tester
• Technical Support Specialist
- User Support Analyst
- User Support Specialist

Program Related Web Sites
http://www.spcollege.edu/Computer_Support_Certificate/

**MAJOR CORE COURSES**
Complete 21 credits - Grade of “C” or better required.

<table>
<thead>
<tr>
<th>Course</th>
<th>Title</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>CET 1171</td>
<td>Computer Repair Essentials</td>
<td>3</td>
</tr>
<tr>
<td>CET 1172C</td>
<td>Computer Support Technician</td>
<td>3</td>
</tr>
<tr>
<td>CNT 1000</td>
<td>Local Area Network Concepts</td>
<td>3</td>
</tr>
<tr>
<td>CTS 1327</td>
<td>Configuring and Administering MS Windows Client</td>
<td>3</td>
</tr>
<tr>
<td>CTS 1328</td>
<td>Installation, Storage, and Compute with Windows Server</td>
<td>3</td>
</tr>
<tr>
<td>CTS 2106</td>
<td>Fundamentals of the Linux/Unix Operating Environment</td>
<td>3</td>
</tr>
<tr>
<td>CTS 1411</td>
<td>Fundamentals of Information Storage and Management</td>
<td>3</td>
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**Total Credits** 21